

# TANDY COMPUTER PRODUCTS

## CUSTOMER SERVICE BULLETIN

NO.

1635-99

Description PROFILE 4 PLUS

Model 4 V. 01.00.00

Stock No. 260-1635

Date MAR 20, 1986

### \*\*\*\*\* PURPOSE \*\*\*\*\*

Our records indicate that you are the registered owner of PROFILE 4 PLUS and that we recently sent you several Customer Service Bulletins. The Bulletin numbered 1635-01 (which took you from Version 01.00.00 to Version 01.00.01) contained one error. This notice is being sent to advise you about the correct PATCH line and to give you instructions about how to make the correction to your diskette if the PATCH in question has already been applied.

### \*\*\*\*\* DISCUSSION \*\*\*\*\*

While we make every effort to check and re-check all Customer Service Bulletin information before letters are sent to you, it seems inevitable that occasionally an error will occur. When this happens, we do our best to provide that information to you as soon as possible.

The information contained in this letter corresponds to the Customer Service Bulletin Number 1635-01 (Corr. 2) which is available at your Radio Shack Computer Center, Radio Shack Plus Computer Center, or Participating Radio Shack Dealer.

When you have made the correction detailed in the PROCEDURE section (below), the version number will not be affected. You should, however, make a note that this PATCH line has been corrected.

### \*\*\*\*\* PROCEDURE \*\*\*\*\*

The PATCH line in question is the seventh one down. The line DID read:

PATCH EFCA/CMD (X'61F3'=CD 40 6F)

The line SHOULD read:

PATCH EFCA/CMD (X'61F3'=C3 40 6F)

NOTE: The correction is in the second character after the "=" sign.

IF YOU HAVE NOT APPLIED THE PATCHES TO YOUR SOFTWARE: Make the correction to Customer Service Bulletin 1635-01 before you apply those PATCHES.

IF YOU HAVE APPLIED THE PATCHES TO YOUR SOFTWARE: Simply apply the CORRECT PATCH line to a BACKUP copy of the PROFILE 4 PLUS Runtime diskette at TRSDOS Ready. Again, this is the correct PATCH line:

PATCH EFCA/CMD (X'61F3'=C3 40 6F)

## TANDY COMPUTER PRODUCTS

## CUSTOMER SERVICE BULLETIN

NO.

1635-01

Description PROFILE 4 PLUSModel 4 V. 01.00.00Stock No. 260-1635Date JAN 3, 1986

## \*\*\*\*\* PURPOSE \*\*\*\*\*

Our records indicate that you are the registered owner of PROFILE 4 PLUS. Please be sure that the version number referenced matches your software. Problems have been identified in this version. Using a "?" to display the value of a sort field in the title line when printing reports gives incorrect values and page breaks. Also, on reports where both lines are used, a different number of lines are printed on each page. To correct these, make the modifications to your software detailed in the PROCEDURE section (below) as soon as possible.

\* \* THESE PATCHES ARE REQUIRED \* \*

## \*\*\*\*\* DISCUSSION \*\*\*\*\*

We at Tandy Corporation recognize the importance of quality control in our software products and this Customer Service Bulletin is one part of our commitment to a program of software quality assurance.

The modifications required will be accomplished by the series of PATCHES listed in the PROCEDURE section. If you are unfamiliar with "PATCHING" your software, please refer to your computer OWNER'S MANUAL for help.

After making these PATCHES your software will be upgraded to VERSION 01.00.01. Be sure to mark this version in your SOFTWARE VERSION LOG. (If your software package does not contain a Software Version Log, ask for one at your Radio Shack Computer Center, Radio Shack Plus Computer Center, or Participating Radio Shack Dealer.)

You may continue to use the 01.00.00 version of PROFILE 4 PLUS; however, please be aware that only the most current version of this software will be supported by Radio Shack personnel.

Please check the front and back of all your software manuals and be sure that all SOFTWARE REGISTRATION CARDS have been mailed to us. This will ensure that you receive notifications about required changes to other packages you own.

Letters will come direct to you when patches or changes are REQUIRED. Other, OPTIONAL patches or changes may be available for your software. Contact your local Radio Shack store for further information about possible optional patches.

## \*\*\*\*\* PROCEDURE \*\*\*\*\*

At TRSDOS Ready, apply the following PATCHES to a BACKUP copy of the PROFILE 4 PLUS Runtime diskette.

```
PATCH EFCA/CMD (X'61BE'=00 00 00)
PATCH EFCA/CMD (X'61C4'=C3 E2 61)
PATCH EFCA/CMD (X'61D3'=CA DA 61)
PATCH EFCA/CMD (X'61D9'=C9 E1 C3 9C 62 00 00 00 00 CC A4 62)
PATCH EFCA/CMD (X'61EC'=00)
PATCH EFCA/CMD (X'61F0'=CC)
PATCH EFCA/CMD (X'61F3'=CD 40 6F)
PATCH EFCA/CMD (X'62E3'=FE 00)
PATCH EFCA/CMD (X'6F40'=2A CD 52 23 22 CD 52 CD C7 61 21 95 7D C3 F6 61)
PATCH RM/CMD (X'707E'=3031)
```

Apply the following PATCH to a BACKUP copy of the PROFILE 4 PLUS Creation diskette.

```
PATCH CM/CMD (X'707E'=3031)
```

# TANDY COMPUTER PRODUCTS

## CUSTOMER SERVICE BULLETIN

NO.

1635-02

Description PROFILE 4 PLUS

Model 4 V. 01.00.01

Stock No. 260-1635

Date JAN 3, 1986

### \*\*\*\*\* PURPOSE \*\*\*\*\*

Our records indicate that you are the registered owner of PROFILE 4 PLUS. Please be sure that the version number referenced matches your software. Several problems have been identified in this version. When deleting records, multiple deletions may occur. Also, while in Inquire, Update, and Add, pressing a number to go to another screen will return to TRSDOS Ready. And, using SHIFT @ does not copy all 255 characters from one record to another while in the ADD mode. To correct these items, make the modifications to your software detailed in the PROCEDURE section (below) as soon as possible.

### \* \* THESE PATCHES ARE REQUIRED \* \*

### \*\*\*\*\* DISCUSSION \*\*\*\*\*

We at Tandy Corporation recognize the importance of quality control in our software products and this Customer Service Bulletin is one part of our commitment to a program of software quality assurance.

The modifications required will be accomplished by the series of PATCHES listed in the PROCEDURE section. If you are unfamiliar with "PATCHING" your software, please refer to your computer OWNER'S MANUAL for help.

After making these PATCHES your software will be upgraded to VERSION 01.00.02. Be sure to mark this version in your SOFTWARE VERSION LOG. (If your software package does not contain a Software Version Log, ask for one at your Radio Shack Computer Center, Radio Shack Plus Computer Center, or Participating Radio Shack Dealer.)

You may continue to use the 01.00.01 version of PROFILE 4 PLUS; however, please be aware that only the most current version of this software will be supported by Radio Shack personnel.

Please check the front and back of all your software manuals and be sure that all SOFTWARE REGISTRATION CARDS have been mailed to us. This will ensure that you receive notifications about required changes to other packages you own.

Letters will come direct to you when patches or changes are REQUIRED. Other, OPTIONAL patches or changes may be available for your software. Contact your local Radio Shack store for further information about possible optional patches.

### \*\*\*\*\* PROCEDURE \*\*\*\*\*

At TRSDOS Ready, apply the following PATCHES to a BACKUP copy of the PROFILE 4 PLUS Runtime diskette.

PATCH EFC9/CMD (X'89C2'=2A 82 8B 2B 22 82 8B 3E FF 77 00 B7 C9)

PATCH EFC9/CMD (X'8C68'=FF 03)

PATCH EFC9/CMD (X'F8C5'=C3 97 FC)

PATCH EFC9/CMD (X'FC96'=C9 E1 D1 2C 7D FE 50 C2 C8 F8 24 2E 00 C3 C8 F8)

PATCH RM/CMD (X'707E'=3032)

Apply the following PATCH to a BACKUP copy of the PROFILE 4 PLUS Creation diskette.

PATCH CM/CMD (X'707E'=3032)

# TANDY COMPUTER PRODUCTS

## CUSTOMER SERVICE BULLETIN

NO.

1635-03

Description PROFILE 4 PLUS

Model 4 V. 01.00.02

Stock No. 260-1635

Date JAN 3, 1986

### \*\*\*\*\* PURPOSE \*\*\*\*\*

Our records indicate that you are the registered owner of PROFILE 4 PLUS. Please be sure that the version number referenced matches your software. Currently, extended math calculations may add one field to another field that contains a math formula even though the first field is not in the formula. To correct this, make the modifications to your software detailed in the PROCEDURE section (below) as soon as possible.

### \* \* THESE PATCHES ARE REQUIRED \* \*

### \*\*\*\*\* DISCUSSION \*\*\*\*\*

We at Tandy Corporation recognize the importance of quality control in our software products and this Customer Service Bulletin is one part of our commitment to a program of software quality assurance.

The modifications required will be accomplished by the series of PATCHES listed in the PROCEDURE section. If you are unfamiliar with "PATCHING" your software, please refer to your computer OWNER'S MANUAL for help.

After making these PATCHES your software will be upgraded to VERSION 01.00.03. Be sure to mark this version in your SOFTWARE VERSION LOG. (If your software package does not contain a Software Version Log, ask for one at your Radio Shack Computer Center, Radio Shack Plus Computer Center, or Participating Radio Shack Dealer.)

You may continue to use the 01.00.02 version of PROFILE 4 PLUS; however, please be aware that only the most current version of this software will be supported by Radio Shack personnel.

Please check the front and back of all your software manuals and be sure that all SOFTWARE REGISTRATION CARDS have been mailed to us. This will ensure that you receive notifications about required changes to other packages you own.

Letters will come direct to you when patches or changes are REQUIRED. Other, OPTIONAL patches or changes may be available for your software. Contact your local Radio Shack store for further information about possible optional patches.

### \*\*\*\*\* PROCEDURE \*\*\*\*\*

At TRSDOS Ready, apply the following PATCHES to a BACKUP copy of the PROFILE 4 PLUS Runtime diskette.

PATCH EFC9/CMD (X'6FF0'=21 3B 88 3A 4D 8A 85 6F C9)

PATCH EFC9/CMD (X'8A04'=CD F0 6F)

PATCH EFC9/CMD (X'8A23'=CD F0 6F)

PATCH EFC9/CMD (X'8A3E'=01)

PATCH RM/CMD (X'707E'=3033)

Apply the following PATCH to a BACKUP copy of the PROFILE 4 PLUS Creation diskette.

PATCH CM/CMD (X'707E'=3033)